

# CONFIDEX® GUARANTEES

BY TATA STEEL

IN EUROPE, CONFIDEX® BY TATA STEEL IS THE MOST COMPLETE WARRANTY FOR PREPAINTED STEEL PRODUCTS AND IS AVAILABLE FOR INDUSTRIAL AND COMMERCIAL BUILDINGS WITH A SURFACE OVER 500 SQ.M. TREATED WITH COLORCOAT HPS200 ULTRA® AND COLORCOAT PRISMA®. THE TATA STEEL CONFIDEX® WARRANTY WAS INTRODUCED IN 1992 AND CONTINUES TODAY TO BE THE BEST IN THIS SECTOR.

## Key features

The CONFIDEX® warranty is clear and simple and, in the case of defective coating, unlike many other warranties, offers a complete corrective action.

Its major characteristics are:

- No need of yearly inspection or maintenance to make the warranty effective.
- The sharp edges are covered for the entire warranty period.
- Based on years of product verifications, made all over the world.
- Provides a coverage of slopes until 1° without differences between the slopes above this level.
- Direct contractual relationship between tata steel and the building owner.
- Full transferability in case of building ownership transfer.
- Reduced risks of each ring of the supply chain.
- Quick and easy online registration form.

## Benefits of the CONFIDEX® registration

As a rule, the CONFIDEX® Warranty can be offered to the building owner, to the facing supplier or to the covering system manufacturer.

In the improbable case of a defect on the coating, we can be directly contacted, regardless of the contract supply chain. Without a direct contact with tata steel, it may occur, in the worst case, that some of the supply chain rings are no longer active, making it difficult, if not impossible, to file a claim.



**The CONFIDEX® Warranty is a tool to ensure direct contact between the building owner and Tata Steel.**



## VALIDITY OF THE CONFIDEX® WARRANTY FOR THE ZONES 1 AND 2

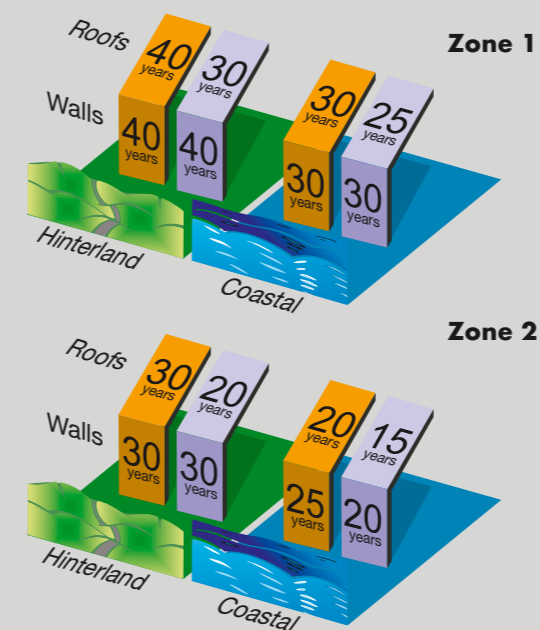


### Note

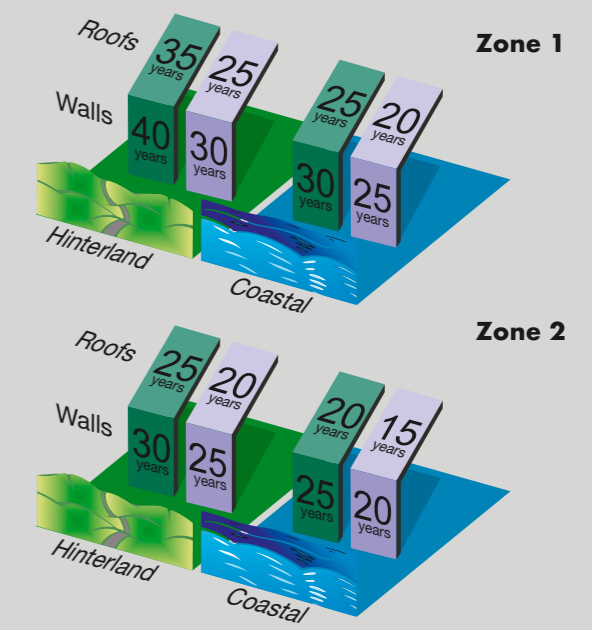
1. The values relative to the "Coastal" area refer to the buildings included within a radius of 1 km from the coast.
  2. For altitudes higher than 900 m there will be a 20% reduction of the duration of the warranty.
  3. The complete terms and conditions of the CONFIDEX® warranty are available online on [www.colorcoat-online.com](http://www.colorcoat-online.com).
  4. To ensure its validity, the CONFIDEX® warranty must be registered within three months from the date of completion of the building.
  5. The periods of validity of the CONFIDEX® warranty shown in the figure above refer to those in zones 1 and 2.
- For more information on other areas, please visit [www.colorcoatonline.com/confidexmap](http://www.colorcoatonline.com/confidexmap).

- Northern Europe - Zone 1
- Southern Europe - Zone 2
- For more information on areas not listed in the CONFIDEX® zones, please contact Tata Steel.

## COLORCOAT HPS200 Ultra®



## COLORCOAT PRISMA®



- Signature colours
- Classic and matte colours
- Plain or metallic colours
- Matte colours



# RESIDENTIAL WARRANTY COLORCOAT®

FOR APPLICATIONS ON INDIVIDUAL RESIDENTIAL BUILDINGS, TATA STEEL PROVIDES, THROUGH THE SYSTEM SUPPLIER, A WARRANTY THAT ENSURES THE ADHERENCE OF THE COATING TO THE STEEL FACING FOR THE ENTIRE PERIOD OF TIME ESTABLISHED BY THE WARRANTY.

## COLORCOAT HPS200 Ultra®

The warranty period changes depending on the following factors: geographical location, environment where the building is constructed, the application and the colour. In order to rely on a 25 years protection, please ask for a copy of the warranty when ordering. In the improbable case of a complaint, a full traceability of the supply chain will be required.

## COLORCOAT Prisma®

The warranty period changes depending on the following factors: geographical location, environment where the building is constructed, the application and the colour. In order to rely on a 15 years protection, please ask for a copy of the warranty when ordering. In the improbable case of a complaint, a full traceability of the supply chain will be required.

COLORCOAT HPS200 Ultra®  
COLORCOAT Prisma®



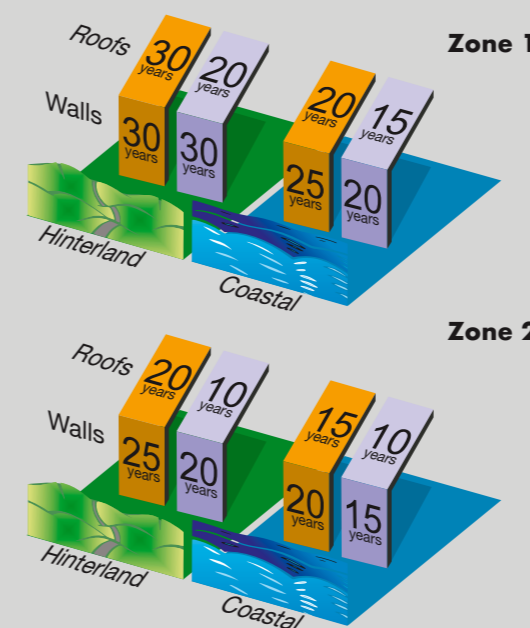
## VALIDITY OF THE CONFIDEX® WARRANTY FOR THE ZONES 1 AND 2



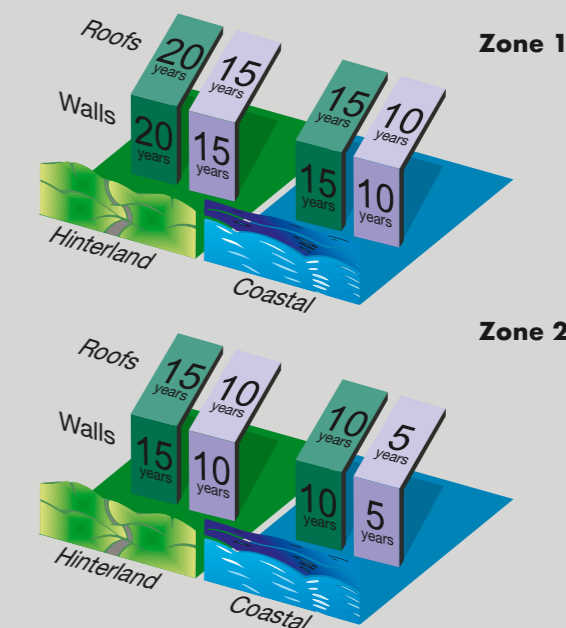
Note  
1. The values related to "Coastal" areas refer to the buildings included within a radius of 1 km from the coast.  
2. For altitudes higher than 900 m there will be a 20% reduction of the duration of the warranty.

Yellow: Northern Europe - Zone 1  
Orange: Southern Europe - Zone 2

### COLORCOAT HPS200 Ultra®



### COLORCOAT PRISMA®



Yellow: Signature colours    Light blue: Classic and matte colours    Green: Plain or metallic colours    Dark blue: Matte colours